



ANNOUNCING OUR NEW SHIPPING PARTNER - FedEx

At Rx Outreach, we believe everyone deserves safe and affordable access to the medications they need. We also know how important it is for your prescriptions to arrive on time and without worry.

That's why we're excited to share that FedEx is now our exclusive shipping partner. With FedEx, you can count on faster, more reliable delivery for nearly all of your medications from Rx Outreach.

Thank you for choosing Rx Outreach. We're grateful to serve you, and if there's ever anything we can do to help, please reach out—our team is always here for you.

Thank you,
Team Rx Outreach

SHIPPING TIMES & COSTS

This change will not cost you anything as a patient of Rx Outreach.

Average shipping times for your medications are expected to shorten to 2-5 business days.

You will receive a tracking number for all packages shipped. You may also use FedEx's optional Delivery Manager Tool, by registering using this QR code:



EXCLUSIONS & EXCEPTIONS

While nearly all medications will ship with FedEx, a few items may still require other carriers (for example, PO Boxes).

Controlled substances will continue to ship with signature required.



Reminder, FedEx **will not** deliver to your US Postal Service mailbox. Deliveries go to your front porch or front door, unless you share other preferences on your FedEx account.

RX OUTREACH CONTACT INFORMATION

Call us: 314-222-0472

Email us: Questions@RxOutreach.org