



Electronic Prescribing at Our Pharmacy

To Our Valued Physician Colleagues,

Providing our community with the highest standard of care is what our pharmacy is all about.

If you're already e-prescribing, we are able to receive prescriptions you send electronically directly to our pharmacy computers via a secure connection to the Surescripts® electronic prescribing network. We also have the ability to send prescription renewal requests to you electronically, reducing the amount of faxes and phone calls your staff needs to manage.

To help ensure a smooth transition to e-prescribing with our pharmacy, we encourage you to confirm that our pharmacy has been added to your practice directory of e-prescribing pharmacies to ensure that we can receive your prescriptions electronically. We can be found in the Surescripts network under NCPDP ID = 2635855.

To find out more about these programs, and the benefits of e-prescribing we encourage you to visit www.surescripts.com.

Best Regards,

Rx Outreach

We now have another easy way for our patients to send us prescriptions...Try E-Prescribing Today!

Ask Your Doctor for an Electronic Prescription



What is an electronic prescription?

Instead of writing your prescription on a piece of paper, your doctor will use a computer system to send the prescription directly to our pharmacy.

How does it work?

Electronic prescriptions are sent using a private, secure and closed network. Your prescription information is not sent over the open Internet or as e-mail.

What are the benefits of electronic prescriptions?

E-prescriptions are fast and convenient.

Save time...cut out the trip to mail your prescription and the added days of mail time.

Electronic prescriptions also have other benefits:

Storing information about your medications electronically can help your doctor keep track of your medications and may help prevent allergic reactions and drug-to-drug reactions. Your doctor's electronic system may also be able to suggest generic and other medicines with lower out-of-pocket costs for you.

When will my prescription be ready?

Electronic prescriptions usually travel quickly from your doctor's office to our pharmacy. However, we also need time to fill your prescription. You should receive your prescription at your home approximately 7 to 10 days after it is received at our pharmacy.

TIPS FOR FILLING YOUR PRESCRIPTIONS

New Prescriptions

- **Rx Outreach is available to individuals and families whose income is at or below 300% of the Federal Poverty Level.** Please refer to the Eligibility Tab on the website to see if you qualify.
- **If you qualify, tell your doctor that you would like to have your prescription sent to our pharmacy.** Electronic prescriptions sent from your doctor's office usually arrive quickly to our pharmacy. After we fill your prescription, enjoy the convenience of having it mailed to your home.
- **Some medications will still require paper prescriptions.** Prescriptions for some pain medications and other "controlled substances" cannot be sent electronically.

Prescription Renewals

- **If your physician is a prescriber in the Surescripts® network,** we will contact you when you need a new prescription. After you approve, we will send an electronic request to your doctor for approval.
- **Plan ahead!** Electronic refill requests can happen quickly, but like other types of requests, prescriptions with zero refills may take up to four (4) days to get approval from the physician.